

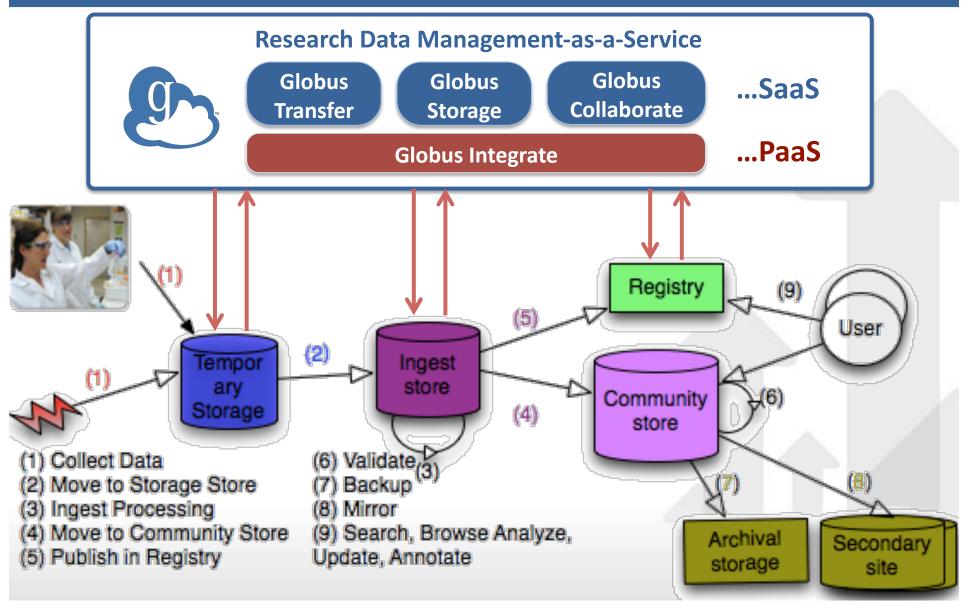
# **Product Roadmap**

#### **Steve Tuecke**

Computation Institute
University of Chicago and Argonne National Laboratory



## Towards "research IT as a service"





## Delivery plans

#### **Globus Transfer**

- Generally available
- Service and Web UI enhancements continue

#### **Globus Storage**

- Early release
- Generally available in Fall 2012

#### **Globus Collaborate**

- Initial projects at UChicago
- Early release sometime before year-end 2012

#### **Globus Integrate**

- Transfer API available
- APIs for Storage, Collaborate planned after app release

**Globus Toolkit (GA V5.2)** 

**Globus Connect Multi User (GA)** 

**Globus Connect (GA)** 

**Globus Nexus (Alpha)** 

# Sustainability

- Most federal grant money for software is for research and revolutionary development
- Not for:
  - Operations (resources and people)
  - User support
  - Evolutionary development
  - Communications and outreach
- But these become the dominant costs as software matures and is widely adopted
  - Production users want evolutionary, not revolutionary
- How to sustain Globus services for 15+ years?



# What (usually) does NOT work

## Traditional grants

- Not well suited to research grants
- Most infrastructure grants for hardware, not software
- Science projects need >15 year assurance of support

#### Open source

- Most software requires deep expertise, continuity.
- Forking can sometimes hurt sustainability

#### Tech transfer

- Commercial or consumer markets mean loss of focus on research market
- Research market is small, specialized



# New model (for research community)

## Software as a Service with subscription pricing

- Low cost of adoption: no licenses, admins, or servers
- Pay for what you use
- "Freemium": Some services free, some premium for-fee

## Non-profit service provider (U.Chicago)

- Goal is sustainability, not return on investment
- Focus on research market
- Handles billing, payment, contracts, etc.

## Spread nominal costs across broad base

- E.g., End users, research projects, campus IT, etc.
- Use SaaS model to drive down overall cost



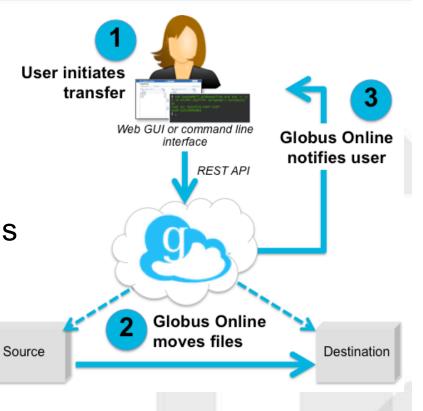
## **Globus Transfer**

#### Reliable file transfer.

- Easy "fire-and-forget" transfers
- Automatic fault recovery
- High performance
- Across multiple security domains

# No IT required.

- Software as a Service (SaaS)
  - No client software installation
  - New features automatically available
- Consolidated support & troubleshooting
- Works with existing GridFTP servers
- Globus Connect solves "last mile problem"





# Globus Transfer Premium Plans

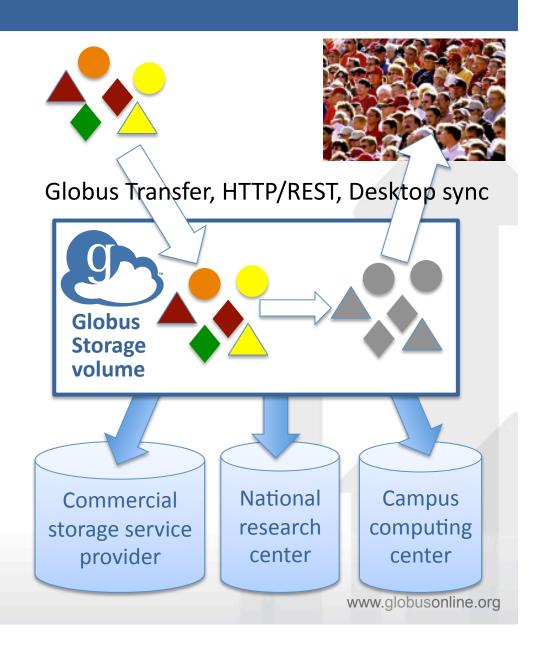
	Standard	Silver Sign up now	<b>Gold</b> Sign up now
Support service level	Monday-Friday 8am-5pm Central	Monday-Friday 8am-5pm Central 4-hour response	24hrs x 7 days/week 2-hour response
Globus Connect Multi-User (GCMU) What's this?	Yes	Yes	Yes
Concurrent transfers What's this?	2 per user	Unlimited to/from your endpoints	Unlimited to/from your endpoints
Flight Control endpoint operations console What's this?	_	Yes	Yes
Branded interface with your own DNS name What's this?	_	Yes	Yes
Single Sign-On with default identity provider What's this?	_	Yes	Yes
Pricing	Free	\$1,000/month or \$10,000/year	\$7,500/month or \$75,000/year

globusonline.org



# Globus Storage: For when you want to ...

- Place your data where you want
- Access it from anywhere via different protocols
- Update it, version it, and take snapshots
- Share versions with who you want
- Synchronize among locations





# Globus Storage Premium Plans

#### User-oriented offerings

- Free trials: Small amount? Larger for limited time?
- Purchase storage: Pricing varies by location, QoS, ...
- Groups: One user purchases space, and sets policy on who can allocate volumes against that space.

## Institution-oriented offerings

- Purchase storage for large groups
  - Tools: Usage policies, accounting, charge-back pricing
- Bring your own storage: You set policies, user pricing
  - E.g. Group members get 1TB/year free, \$x/TB/year for more



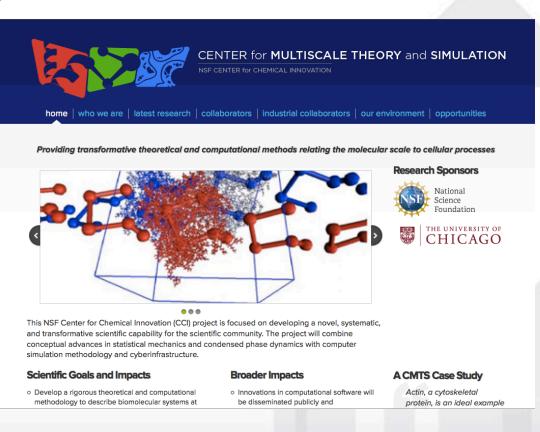
## Globus Collaborate: For when you want to

#### Join with a few or many people to:

- Share documents
- Track tasks
- Send email
- Share data
- Do whatever

#### With:

- Common groups
- Delegated management





# Globus Collaborate Premium Plans

Anyone can create basic sites for free

- Premium features?
  - Branding
  - Support level